



case study

WiFi with muscle

TRAINER AND GUEST WIFI

Encapto's easily configured database connectors communicate with Fitness First membership and staff databases to provide the tiered authentication demanded by a leader in the global fitness industry. Encapto connects 240,000 members to the internet and key local resources at clubs across Australia. And for the trainers and staff it enables higher levels of access.

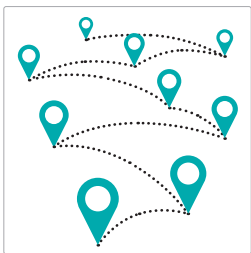
Modules used:

- Cloud Deck Control Panel
- RADIUS user management
- Database connector
- Portal Builder
- Encapto GC-200CA WiFi enabled internet gateway devices

Client: Fitness First Australia

Deployed: 2014



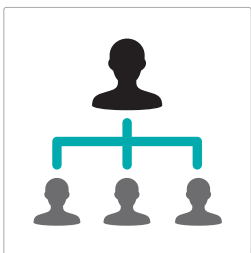


Multi-tenanted

Encapto-powered compact Gateway devices with built in WiFi access enable and manage WiFi at Fitness First's 78 locations across Australia. A single Cloud Deck control panel login provides access to reporting and user controls. From this secure web portal, Fitness First management can update content, manage usage and monitor and report on the whole network or any group of locations.

Elegant portal

Encapto WiFi makes building elegant and flexible splash pages for any WiFi network simple. Fitness First uses this smart feature to present a clean and strong portal that reflects the Fitness First global brand. With 75% of Fitness First WiFi users on smart phones, Encapto adaptive portal technology ensures that it displays perfectly regardless of the device.



Multi-tiered access

At Fitness First, the Encapto WiFi system is in constant conversation with the staff and membership databases. Separate member and trainer logins to the system deliver the right amount of access to the right resources for each user group. Encapto's RADIUS user management access, authentication and authorization services are configured to apply time and download settings to users based on their needs.



Reporting

The Encapto Cloud Deck enables access to network monitoring data and provides the tools required to analyse and present it in graph and table formats. Upload, download, device type and location are just a few of the key data that are accessible via the Cloud Deck's user-friendly interface. And as with all of our systems, Encapto reporting allows the selection of one site or the aggregation of multiple sites for any time period.

